## Mechanism to deal with internal examination related grievances is transparent, timebound and efficient

BMS College for women is an affiliated college of Bangalore City University and therefore it follows the guidelines set by the University for the Conduct of examinations. At the end of each semester, there is a final exam which is uniformly conducted for students across all the affiliated colleges of Bangalore City University. The final exam for each paper has 70% weightage of overall assessment and the remaining 30% constitute internal assessment marks.

The Internal Assessment forms a part of a continuous evaluation system conducted through Class Tests, Tutorials, Assignments, Projects and Presentations. All of these together constitute an integral part of Internal Examination which is carried out in a well-planned and systematic manner

The evaluated papers related to internal examination consisting of class tests, assignments, projects, etc. are returned to students with detailed remarks and suggestions for improvement. Any query of students regarding the feedback and evaluation is thoroughly addressed by the respective teachers.

The faculty addresses the rightful grievances of the students pertaining to the marks obtained in the internal assessment.

The College has adopted a system to display Assessment marks in their respective departmental notice Board and also shared through WhatsApp group to the respective classes, where each student can view her total assessment marks at the end of each semester and can report discrepancies, if any, within a specified time period after which the marks are finally uploaded on the University portal.

The marks are sent to the university only after each student has been given ample opportunity and time to review and register her complaint, if any.

The final Internal Assessment marks are reviewed by the Departments. The head of the department at the college level that looks into any discrepancies in Internal Assessment marks and takes requisite steps to ensure transparency and objectivity.

If any error is detected in the final mark-sheet in spite of rigorous scrutiny, it is promptly reported to the University by the College.

Hence the College employs a robust multi-tiered mechanism to ensure transparency and objectivity in dealing with grievances related to internal examinations.